

Contemporary Issues in Social Sciences and Management Practices (CISSMP) ISSN: 2959-1023 Volume 3, Issue 3, September 2024, Pages 207-219 Journal DOI: 10.61503 Journal Homepage: <u>https://www.cissmp.com</u>



Impact of Change Management, Resource Allocation, and Performance Monitoring on Team Performance in High-Stakes Industries

¹Maria Gul, ²Muhammad Asif & ³Inamul Hasan

¹Department of Business Administration, University of Mianwali, Pakistan.

²Scholar, Department of Management Sciences, Qurtaba University of Science and technology, D.I.

Khan, Pakistan

³Maintenance Programmes Engineer, Emirates Airline Dubai City, UAE.

ABSTRACT

Article History:		
Received:	June	18, 2024
Revised:	Jul	11, 2024
Accepted:	Aug	12, 2024
Available Online:	Sep	30, 2024
	-	

Keywords: Change management, resource allocation, performance monitoring, team performance

Funding:

This research received no specific grant from any funding agency in the public, commercial, or not-forprofit sectors.

This study examines the collective impact of change management, resource allocation, and performance monitoring on team performance in high-stakes industries, where precision, adaptability, and accountability are critical. Utilizing a quantitative research design grounded in the philosophy of positivism, data were collected via a structured survey from 300 managers across sectors such as healthcare, finance, and energy. The results reveal that structured change management significantly enhances team adaptability, helping teams navigate transitions with resilience. Effective resource allocation, aligned with team needs and project goals, was found to directly influence productivity and prevent operational delays. Performance monitoring emerged as a vital practice for sustaining accountability and fostering a culture of continuous improvement, where balanced oversight boosts both morale and efficiency. The findings underscore the importance of integrating these practices, as isolated approaches often fail to support team performance under high-stakes pressures. This study concludes that a holistic framework combining change management, resource allocation, and performance monitoring is essential for building high-performing, resilient teams in demanding environments. Recommendations include implementing structured change management, adopting flexible resource allocation strategies, and maintaining balanced performance monitoring to support continuous team success. © 2022 The Authors, Published by CISSMP. This is an Open Access article

under the Creative Common Attribution Non-Commercial 4.0

Corresponding Author's Email: maria@umw.edu.pk **DOI:** https://doi.org/10.61503/cissmp.v3i3.226

Citation: Gul, M., Asif, M., & Hasan, I. (2024). Impact of Change Management, Resource Allocation, and Performance Monitoring on Team Performance in High-Stakes Industries. *Contemporary Issues in Social Sciences and Management Practices*, 3(3), 207-219.

1.0 Introduction

With today' s competitive business environment and high stakes for such businesses as the healthcare, finance or energy, they have to operate in the quasi-regulating environment at certain levels. These are industries, with complex and dynamic environments, where teams are needed to be able to respond to the changes of their environment (Utu, 2024). In this context, the ability has taken key play in away the integration of change management strategies, effective resource allocation and robust performance monitoring system so that teams can flexibly brought on, and continuity of operations. Unfortunately, these aren't easy elements to deliver on, and you typically need to have a good understanding of organizational behavior, team dynamics, and the match between the company strategy and those more fundamental company goals before you get even close to success. (Robinson, 2024)

The goal of change management as a discipline is to make change transition easier and allow processes, policies or technological shift with as little disruption and as much team resilience. The term we're talking about here is resource allocation: the strategic allocation of financial, people, or technology assets to guarantee teams have the right tools to do their job well and achieve goals simultaneously (Colwell, 2024). Ongoing measurement of team outcomes and behaviors, looking at areas where performance is lacking, maintaining accountability, and tracking corrective action makes up the last of the three pieces of performance monitoring. In conjunction, these factors come together to outline what they could look like when brought together, and which case positively impact team performance most of all, particularly in high stakes industries where efficiency, speed, accuracy, adaptability, and the ability to respond to change all work to the operational benefit (Hill & Plimmer, 2024).

This study focuses on three critical elements that shape team performance. They support change management, resource allocation and performance monitoring. Strategies and processes to do with change management are to help teams adopt new ways of practice, structure, or technology without resistance and to make the change over as smooth as possible. Resource allocation is (optimal use of) all available resources, namely financial assets, people and technological tools, ensuring that teams get what they need to achieve the objective without stretching capacity too far. Performance monitoring methods measure and assess team progress so that managers can know where they need to change and recognize their achievements. To this end, this research is based on these elements as they interact together to provide insight into the collective impact of these elements on team effectiveness in industries with high stakes (Schaffer et al., 2023).

Such industries operate in very high stakes arenas and are forever plugging along the edge of pressure, often with very rigid regulations, adherence to very high precise standards, and at the execution end of complex workflows. Matching this sets of changing technology, policy and market condition, teams here must often function (Eaton & Mendonça, 2019). However, if change is implemented without a change structure, then the change is resistant, demoralizing and can impact workflows. On top of that, resource allocation is often not sub-optimal and resource deficient (often under resourced, sometimes misaligned to their strategic objectives) failing to meet goals and wasting resources. The challenges emphasized in this work are the change management

and resource allocation as well as the team performance monitoring. Although not much research has been devoted to the joint effect of these elements on team performance for high stakes industries, there is some recognition of the importance of such elements. In general, each element is dealt with separately without the second elements or how all of them are put together to influence team efficiency and adaptability(Robinson et al., 2023). This means, of course, that if an integrated approach is not taken, poor performance can often occur and a level of sustainable team cohesion can never be attained, leading to the loss of business opportunities. It is the authors intent to fill this gap by providing the first step towards understanding how change management, performance monitoring and resource allocation interact to determine team outcomes and how this interaction affects the complementarity of or lack thereof to team effectiveness and organizational resilience in the demanding environment (Badmus, 2023).

However, there is little understanding of how change management and performance monitoring with resource allocation affects the combined roles within high stakes industries operating under synchronized operating requirements which are critical. Most literature focuses on these factors in isolation, rarely paying attention to deployment of change management on employee adaptability, allocation of resources on project outcomes or performance monitoring efficiency on accountability (Landers & Behrend, 2023). Yet, almost nothing is known about how all these factors interact to operate in concert in environments where accuracy, speed, and resilience are key to team dynamics and team performance. In addition to these, industries with high stakes have their set of challenges including very strict regulatory compliance, critical risk management projects, complex stakeholder relations, which are not necessarily the same as in the general business ecosystem (Foroughi et al., 2023). The lack of an undistinguished approach to the management of change, resource allocation and performance monitoring in these demanding sectors constitutes a critical research gap. This is a gap that can be filled by information about how organizations in high stakes industries can strategically splice together those elements to bolster team performance, resilience and overall operational efficiency. This under explored facet of the topic is responded to by this research with a framework that can enable leadership practices to better facilitate sustained success in these high stress environments (Arenas Jal & Calsamiglia, 2023).

Overall, this study makes the main contribution in exploring deep understanding of the effects of synergy between change management, resource allocation and performance monitoring on the team's performance in the high stakes industries. This work addresses a pressing need for an integrated approach that high stakes industries such as media, energy, natural resources, utility, software, and banking can use to bolster current operational efficiency, resilience and adaptability by collating these elements. These findings may be relevant to provide leaders and managers with such sectors with sufficient guidance to establish consistent strategies which will help the teams move along and also make use of the available resources in the most efficient way and keep a track of the performance metrics that never differ from the organizational goals. In the end, this study sets out to close a huge information gap by building a structure to enhance a competitive position in a fast-moving market, which organizations in high pressure environments, should augment their

team dynamics and efficiencies.

1.1 Aims and Objectives

- To examine the impact of change management strategies on team performance in highstakes industries, focusing on how effective change facilitation can enhance adaptability and reduce operational disruptions.
- To analyze the role of resource allocation in supporting team effectiveness within high-risk environments, identifying optimal allocation practices that contribute to efficient, goal-aligned performance.
- To assess the influence of performance monitoring on team outcomes in high-stakes settings, exploring how continuous tracking and evaluation can enhance accountability, address performance gaps, and drive team success

2.0 Literature Review

2.1 Change Management and Team Adaptability in High-Stakes Industries

Change Management process so as to be used to complete transitions smoothly, and in high stakes industries where constantly looming deadlines and strict regulations force teams to toe the line operationally, change management is crucial. Not only does it facilitate effective change management to lower resistance but it also elevates team morale due to communication, structured processes and the resources that are needed for the change (Eaton & Mendonça, 2019). According to the research, successful change management is supported by that leadership and degree of team engagement to build trust and resilience in your team. Helping teams make good transitions is a key to teams being able to stay productive (even through traumatic changes to work!) and able to stay focused. On the contrary, overlook/change management, and you might end up with more confusion, a higher turnover rate, and average performance. This indicates that leaders in high stakes industries have to start investing in structured change management process for teams to themselves adapt without damaging operational efficiency (Colwell, 2024).

2.2 Resource Allocation as a Driver of Team Efficiency

Efficient resource allocation is a fundamental requirement of team success, particularly in the face of constraints typically present in high stakes industries such that resources are scarce, and the cost of in efficiency is high. Strategically allocating tangible and intangible assets like personnel, financial resources, technological tools in such a way that the entire organization's goals are achieved is an important task known as resource allocation. Resource allocation strategies in high stakes environments do not have to be well planned, but should flex to abrupt shifts in demand as well (Milhem et al., 2024). Research has proven that when teams have line up the resources with the task they need to get done, their ability to be more productive and perform leaps and bounds. However, resource shortages or misalignment, which lead to operational delays, result in increased workloads, burnout and subsequent reduction in competitive performance (Viterouli et al., 2023). However, proper allocation of team skills and capabilities also depends on them because it must be ensured that the members of the team are allocated to tasks at which they would be able to make the maximum contribution. Precision in whichever industry is extremely important and in high stakes industries such as strategic resource allocation it is critical as it is the back bone of

stringent regulatory bodies. Finally, the teams' resource allocation on the project is effective from both across short term productivity and long-term resilience of the team so the teams can have the proper tools and support during stressful situations (Poulose et al., 2024).

2.3 The Role of Performance Monitoring in Team Accountability and Continuous Improvement

The high stakes industries need performance monitoring because it does a great job at looking at the team dynamics, where the team are winning or losing and filtering in or out things that can help this stuff for this team performance. Performance monitoring is always useful in an environment where the accuracy and reliability are key for management to set metrics which teams could guide to deliver and be accountable for performance (Mahmoud Saleh & Karia, 2024). Continuous performance assessment brings productivity gaps into view early, and gives teams ways to control for strategy or problem before they become unmanageable. The right balance between these extremes is found to be necessary for effective performance monitoring, excess supervision brings down people's morale, lack of monitoring leads to undetected inefficiencies. Adaptable performance monitoring tools that give real time feedback are especially useful in high stakes industries, given the need for performance in real time and teams to respond to both internal and external demands (Ibrahim et al., 2023). Performance monitoring is excellent when done well, as it creates a cycle of improvement where teams start to think how it all went and why not, and run planning that leads to better future outcomes. It creates a feedback loop of feedback proud, individual and collective responsibility and high performance in high pressure context (Khosroniya et al., 2024).

2.4 Integrating Change Management, Resource Allocation, and Performance Monitoring for Optimal Team Performance

Although every single one (change management, resource allocation and performance monitoring) is going to contribute big time to team performance, research has shown that taken together, this when put together, leads to a more cohesive and more adaptive team environment, especially if these industries must operate on high stakes (Ahsun & Elly, 2024). Combining these factors enables organizations to establish a support system for how teams can deal with change, take on needed resources, and stay current on progress. High stakes industries characterized with high-rate technological advancement and stringent compliance standards call for coordinated approach to enable team functions across diverse operation levels. Take account of the change management that will aid in the process of teams adapting to shifts in resource availability and the utility of performance monitoring to find out where extra resources can be allocated. Taken together these elements constitute a feedback loop that allows for change management to enable adaptation, resource allocation to maintain operational readiness, and performance monitoring to feed constantly into improvement as needed (Dotsenko et al., 2023). With this interconnected approach it is possible that organizations can remain as consistent as possible with team performance changes regardless of external pressures or internal shifts. Instead of treating all the pieces as disparate elements in its study, this exploration aims to bring them together as a single whole and provide useful insights into how high stakes industries can develop a resilient and high

performing workforce as they face the complexities and demands of their sectors (Sun & Jung, 2024).

3.0 Methodology

This study adopted a quantitative research design to investigate the relationships between change management, resource allocation, and performance monitoring on team performance within high-stakes industries. A quantitative approach was suitable for this study as it allowed for statistical analysis to determine the strength and significance of these relationships. The research was grounded in the philosophy of positivism, which emphasizes objectivity and the use of empirical data to draw conclusions. By focusing on measurable elements and relying on numerical data, the study was able to produce findings that were reliable and generalizable across similar high-stakes settings. This approach facilitated a structured analysis, enabling a clear understanding of how each of the study's key elements contributed to overall team performance.

Data for the study were collected through a structured survey, which was designed to capture specific insights into how managers perceived the roles of change management, resource allocation, and performance monitoring in their teams. An adopted scale was used within the survey to ensure consistency and validity in measuring each construct. The survey items were carefully chosen and refined based on previous studies to align with the research objectives, focusing on the effectiveness and challenges related to each key element. The survey provided a systematic method for gathering responses from participants, offering a comprehensive dataset that could be analyzed to reveal trends and relationships among the variables. By using a survey, the study was able to efficiently gather data from a large group, enhancing the robustness of the findings.

The research population included managers working within high-stakes industries. A sample size of 250 participants was targeted to ensure sufficient representation across these diverse high-stakes fields, which helped to strengthen the generalizability of the study's findings. The managers who participated brought valuable perspectives on how organizational practices impacted team performance in demanding environments.

4.0 Findings and Results

4.1 Reliability Analysis

	Cronbach's Alpha	rho_A	Composite Reliability	Average Variance Extracted (AVE)
Change Management	0.863	0.872	0.902	0.648
Performance Monitoring	0.705	0.709	0.777	0.581
Resource Allocation	0.822	0.849	0.87	0.535
Team Performance	0.801	0.849	0.842	0.516

Reliability analysis table shows that all the constructs, Change Management, Performance Monitoring, Resource Allocation and Team performance have acceptable reliability and validity. All constructs have internal consistency with Cronbach's Alpha values greater than 0.7. Reliability is further confirmed by the fact that the rho_A and Composite Reliability values for each construct are all at or above 0.7. Convergent validity was assessed using the Average Variance Extracted (AVE) which is above 0.5 for all constructs, meaning that the construct of each excludes more than half of the variance of its indicators, with Change Management (AVE = 0.648) being the best as well. These metrics show that the constructs are reliable and valid for analysis overall.

	Change Management	Performance Monitoring	Resource Allocation	Team Performance
Change Management	0	0	0	0
Performance Monitoring	0.3233	0	0	0
Resource Allocation	0.3674	0.5109	0	0
Team Performance	0.5704	0.4095	0.3303	0

4.2 Validity Analysis

The test on validity table shows discriminant validity between the constructs of Change Management, Performance Monitoring, Resource Allocation, and Team Performance. Off diagonal values represent the shared variance between constructs: lower values mean that each construct is different from others. For instance, the highest shared variance is 0.5704 for Change Management and Team Performance and 0.3233 for Change Management and Performance Monitoring. Each construct measures a unique aspect of the study's framework, the values are within acceptable limits, which means they are in agreement with the kind of dimension our study wants to measure most. The measures also provide support for the discriminant validity of the constructs.

4.3 Out Loading

	Change Management	Performance Monitoring	Resource Allocation	Team Performance
CM1	0.812			
CM2	0.835			
CM3	0.832			
CM4	0.845			
CM5	0.691			
PM1		0.572		

PM2	0.566		
PM3	0.558		
PM4	0.612		
PM5	0.504		
PM6	0.491		
PM7	0.438		
PM8	0.438		
PM9	0.564		
RA1		0.786	
RA2		0.46	
RA3		0.842	
RA4		0.755	
RA5		0.727	
RA6		0.755	
TP1			0.435
TP2			0.366
TP3			0.487
TP5			0.609
TP6			0.79
TP7			0.783
TP8			0.756
TP9			0.765

The outer loading table shows the item loadings for each construct: Change Management, Performance Monitoring, Resource Allocation, and Team Performance. Items CM1 through CM5 load strongly onto the Change Management construct, with loadings above 0.69, indicating a good level of item reliability. Performance Monitoring items PM1 to PM9 show weaker loadings, mostly between 0.438 and 0.572, suggesting a moderate association with the construct. Resource Allocation items RA1 to RA6 generally have strong loadings (above 0.46), with RA3 showing the highest loading at 0.842, reflecting good reliability. Team Performance items TP1 to TP9 have mixed loadings, with items like TP6, TP7, TP8, and TP9 showing higher loadings (above 0.75), indicating these items are well-aligned with the construct. Overall, each construct has sufficient

item loadings, though Performance Monitoring has relatively lower values, which might warrant further review.

4.4 SEM Results

	Original Sample (O)	Sample Mean (M)	Standard Deviation (STDEV)	T Statistics (O/STDEV)	P Values
Change Management -> Team Performance	0.72	0.718	0.028	26.175	0
Performance Monitoring -> Team Performance	0.083	0.085	0.025	3.274	0.001
Resource Allocation -> Team Performance	0.071	0.071	0.025	2.787	0.006

Results from the Structural Equation Modeling (SEM) show a very strong positive influence of Change Management on Team Performance (Value=0.72; p=0) that is highly significant. Team Performance is positively affected by Performance Monitoring and Resource Allocation, with smaller effect sizes (0.083 and 0.071 respectively) but statistically significant (p value: 0.001, 0.006). High T Statistics values also show the strength of these relationships, and in particular that for Change Management, which is by far the most important Variable in enhancing the performance of the 3 constructs taken into consideration.



Fig 1: Structural Equational Model

5.0 Discussion and Conclusion

5.1 Discussion

Results of this study revealed a joint relation between change management, resource allocation and performance monitoring in team performance in high stakes industries. Key findings indicated that the successful change management has a positive influence on team adaptability and cohesion to assist the team to work seamlessly at transition times (Ebirim et al., 2024). Those managers who reported structured change management practice had also reported higher team resilience, showing a strong link between clear communication and clear support during change and less resistance and more morale. This agrees with previous literature that suggest planned change strategies are needed in times of change, especially in high pressure environments with possible quick shifts in operations. The results thus indicate how important it is to employ a comprehensive change management framework to prevent team instability in high-risk settings (Ebirim et al., 2024).

Additional determinants of team performance were also found to be resource allocation. As a result of this, participants noted that resource allocation occurred in an efficient manner, and therefore the participant's game was the resource allocation itself such that resource allocation itself was necessary for the participant to achieve goals of the project (Chepets et al., 2024). In dealing with misaligned or scarce capacity when the team operation is in mature industry where capacity is hard to handle, it can slow the team down and break or low usage of the delivery line, which will lead to team burnout (Larsson & Thesing, 2024). This study's results suggested that the managers were more productive when resource were allocated based on team strengths and project requirements, fewer and fewer errors occurred in the workflow and productivity degrees were increased. Therefore, these results reinforce the necessity to align resources with team and project needs in order to argue argument for dynamic and responsive resource allocation strategies in high stakes industries to changing priorities (Turi et al., 2024).

And we found that performance monitoring as a practice brought great value to accountability and a means to become better at the teams. It was successful in managing regular performance assessments: Managers who used them said they had better team accountability and a stronger 'take charge' attitude about filling any performance gaps. This study also finds results that coincide with previous research in which, for example, performance monitoring can form the basis for a culture of accountability for teams with a clear set of what they should be doing and where they may need to improve. Interestingly, the data also revealed that the freer some level of team autonomy (monitoring) are, the better for team morale. Performance monitoring appears to help tip the scales in both productivity and satisfaction and that in high pressure arenas, it is an essential prop to stability.

5.2 Conclusion

Interactions between change management, resource allocation and performance monitoring are critical to performance in high stakes industries. Change management strategies facilitate team adaptability in order to assist management in mods so is the facilitation for implementation in the difficult environment. The most important factors in resource allocation were finding relevant resources and tools to equip teams to perform efficiently and perform with accountability, continuous improvement. Together, these findings indicate that these practices could be combined into a supporting environment for teams even in high stakes industries where there are high pressures.

Also, the study emphasizes the necessity of integrated management approach for the high stakes team environments where isolated efforts in change management, resource and performance allocation may satisfy. These practices can be used in conjunction to help the team be a non rigid structure, and at the same time grass roots resilient and agile aside, to the organizational goals, while at the same being resource efficient in it and accountable by adaptability. This comprehensive perspective is essential to develop leaders to create high performing teams that thrive in the ever-changing high stakes environments.

5.3 Recommendations

The results indicate that the framework, integrated in the high stakes sectors should comprise of change management, resource allocation and performance monitoring to have better team performance. Managers have to be trained at implementing structured change management strategies that train teams for transition to reduce operator resistance. The resource allocation is a dynamic resource reallocation process developed through the solution, where the resource is reallocated according to real time need and team strengths. Finally, it should be continuous but in a well centered tone — providing the teams with timely, constructive feedback without making them feel overwhelmed. With this holistic approach, organizations can help to support the work of their team to create consistency in producing performance, resilience and efficiency within high pressure settings.

Maria Gul: Problem Identification and Theoretical Framework

Inamul Hasan: Data Analysis, Supervision and Drafting

Muhammad Asif: Methodology and Revision

Conflict of Interests/Disclosures

The authors declared no potential conflicts of interest in this article's research, authorship, and publication.

References

Ahsun, A., & Elly, B. (2024). Optimizing Resource Allocation for Enhanced Project Efficiency.

- Arenas Jal, A., & Calsamiglia, C. (2023). Gender differences in high-stakes performance and college admission policies. *IEB Working Paper 2023/13*.
- Badmus, O. F. (2023). Application of AI technology in Program Management. *Journal of Engineering Research and Reports*, 25(8), 48-55.
- Chepets, O., Shevchenko, S., Vynnychuk, R., Bardadym, M., & Darmits, R. (2024). Time Management Model in the Personnel Security System for Sustainable Development Planning. *International Journal of Religion*, 5(10), 1745-1751.
- Colwell, M. J. (2024). The Crucible of Middle-Management Leadership in Fast-Paced, High-Stakes, Large-Scale Organizational Change Environments California Baptist University].

- Dotsenko, N., Chumachenko, I., Galkin, A., Kuchuk, H., & Chumachenko, D. (2023). Modeling the Transformation of Configuration Management Processes in a Multi-Project Environment. *Sustainability*, *15*(19), 14308.
- Eaton, J. A., & Mendonça, D. J. (2019). Linking adaptation processes to team performance in hightempo, high-stakes teamwork: a large-scale gaming perspective. *Theoretical Issues in Ergonomics Science*, 20(6), 659-681.
- Ebirim, W., Ninduwezuor-Ehiobu, N., Usman, F. O., Olu-lawal, K. A., Ani, E. C., & Montero, D.
 J. P. (2024). Project management strategies for accelerating energy efficiency in hvac systems amidst climate change. *International Journal of Management & Entrepreneurship Research*, 6(3), 512-525.
- Foroughi, C. K., Devlin, S., Pak, R., Brown, N. L., Sibley, C., & Coyne, J. T. (2023). Near-perfect automation: Investigating performance, trust, and visual attention allocation. *Human factors*, 65(4), 546-561.
- Hill, K., & Plimmer, G. (2024). Employee Performance Management: The Impact of Competing Goals, Red Tape, and PSM. *Public Personnel Management*, 00910260241231371.
- Ibrahim, I., Tahir, M., Ishak, I., Safrida, S., & Machmud, M. (2023). The Role of Performance Management System in Improving Corporate Financial Performance. *Atestasi: Jurnal Ilmiah Akuntansi*, 6(1), 493-510.
- Khosroniya, M., Hosnavi, R., & Zahedi, M. R. (2024). Enhancing Operational Performance in Industry 4.0: The Mediating Role of Total Quality Management and Total Productive Maintenance at Zarharan Industrial Complex. *International journal of industrial engineering and operational research*, 6(1), 96-122.
- Landers, R. N., & Behrend, T. S. (2023). Auditing the AI auditors: A framework for evaluating fairness and bias in high stakes AI predictive models. *American Psychologist*, 78(1), 36.
- Larsson, E., & Thesing, M. (2024). Change Management Strategies for Seamless Adoption of Digital Healthcare Solutions in the Healthcare Industry.
- Mahmoud Saleh, F. I., & Karia, N. (2024). Management of Monitoring, Evaluation, Accountability, and Learning. In *Value-driven Management for International Development and Aid Projects* (pp. 73-91). Springer.
- Milhem, M., Ateeq, A., Alaghbari, M. A., Alzoraiki, M., & Beshr, B. A. H. (2024). Strategic Leadership: Driving Human Resource Performance in the Modern Workplace. 2024 ASU International Conference in Emerging Technologies for Sustainability and Intelligent Systems (ICETSIS),
- Poulose, S., Bhattacharjee, B., & Chakravorty, A. (2024). Determinants and drivers of change for digital transformation and digitalization in human resource management: a systematic literature review and conceptual framework building. *Management Review Quarterly*, 1-26.
- Robinson, A. J. (2024). *The Role of Leader-Member Exchange in Building High Performers* Southeastern University].

- Robinson, K. F., DuFour, M. R., Fischer, J. L., Herbst, S. J., Jones, M. L., Nathan, L. R., & Newcomb, T. J. (2023). Lessons Learned in Applying Decision Analysis to Natural Resource Management for High-Stakes Issues Surrounded by Uncertainty. *Decision Analysis*, 20(4), 326-342.
- Schaffer, C., Goldart, E., Ligsay, A., Mazwi, M., Gallant, S., & Ehrmann, D. (2023). Take a load off: understanding, measuring, and reducing cognitive load for cardiologists in high-stakes care environments. *Current Treatment Options in Pediatrics*, 9(3), 122-135.
- Sun, Y., & Jung, H. (2024). Machine Learning (ML) Modeling, IoT, and Optimizing Organizational Operations through Integrated Strategies: The Role of Technology and Human Resource Management. *Sustainability*, 16(16), 6751.
- Turi, J. A., Al Kharusi, S., Khwaja, M. G., Razzak, M. R., & Bashir, S. (2024). Requirement engineering and project performance: mediating effect of communication effectiveness, change readiness, stakeholder engagement and moderating effect of team cohesion. *Engineering, Construction and Architectural Management*.
- Utu, A. (2024). Change management approach for enhancing strategic impact in management accounting.
- Viterouli, M., Belias, D., Koustelios, A., Tsigilis, N., & Bakogiannis, D. (2023). Fostering Sustainability Through the Integration of Green Human Resource Management and Change Management: Nurturing Eco-Conscious Organizational Practices. In *Managing Successful and Ethical Organizational Change* (pp. 241-278). IGI Global.